

Each customer will be considered to have read and agreed to our terms and conditions once they open an account with Me~Own Express. We also advise account holders to examine the terms and conditions on a regular basis to stay informed of any potential updates. After completing the registration process, each customer will receive our U.S.A. mailing address and a unique mailbox number, where products should always be mailed.

By using our shipping services, you agree to the following terms and conditions:

1. Packaging Responsibility

All items must be properly packaged by the customer or merchant to ensure safe transportation. We are not liable for damage to goods resulting from inadequate, improper, or insufficient packaging, including but not limited to fragile items, liquids, or items requiring special handling. It is the customer's responsibility to ensure that the merchant properly packages their items for shipping to ensure safe delivery and prevent harm to people, property, or the item. As a result, Me~Own Express disclaims liability for items harmed by outside parties, such as internet retailers or customs officials in Jamaica. Only products that were harmed or lost while under our control are subject to liability. Me~Own Express is not responsible for ensuring that items are correctly or safely packaged and will not be held liable for any damage to fragile or breakable items. All claims related to packaging or damage must be resolved directly between you and the seller. Me~Own Express will not mediate or participate in any disputes between you and the merchant.

2. Incorrect Address and Customer Input Errors

Customers are solely responsible for providing accurate and complete shipping information. If your shipping address is incomplete, you risk being charged for using an erroneous address or having your goods sent to the wrong recipient. We are not responsible for delays, mis-deliveries, or additional charges resulting from incorrect, incomplete, or unclear address details provided at the time of purchase.

3. Product Performance Issues

Me~Own Express serves solely as a logistics provider and do not guarantee or take responsibility for the performance, functionality, or condition of any product shipped. Any dissatisfaction with product performance should be addressed directly with the product's manufacturer or seller. As such, we are not responsible for any losses resulting from incorrect purchases, items that do not perform as described online, or any discrepancies between the items performance and the seller's description.

4. Lost or Missing Items

While we take all reasonable precautions to ensure the safe delivery of packages, we are not liable for lost or missing items. Me~Own Express is not responsible or liable for the loss of cash, items purchased online, items delivered to the wrong address, or stolen goods before they are in our possession. In the event that Me~Own Express is found liable for consequential loss under any circumstances, the maximum settlement for uninsured packages is capped at US\$50.00.

5. Prohibited and Illegal Shipments

Customers must not ship items prohibited by law or our company policy. Any such shipments are made at the customer's sole risk and may result in confiscation, fines, or legal action. We reserve the right to open and inspect any shipment suspected of containing restricted items. Please be advised that all customers shipping with our company are required to declare the contents of their shipment before arrival in Jamaica. If you disagree with this policy, you are welcome to consider other shipping options.

6. Liability Notice

Me~Own Express is not liable for any loss or damage to customer goods, mail, or shipments before they enter Me~Own Express network/possession. It is agreed that the total liability of Me~Own Express shall be limited, in any event, to US\$50.00. Me~Own Express provides insurance coverage up to US\$50.00. For insurance exceeding this amount, arrangements must be made through a third party. Customers are required to contact our office prior to placing an order if additional coverage is needed. Additionally, for shipments with a value of US\$200.00 or more, you must notify Me~Own Express before shipping.

By proceeding with our services, you acknowledge that you have read, understood, and agreed to these terms and conditions.